

Emergency Response Times
 NU New Hampshire work orders from 12/01/2014 to 12/31/2014
 Total orders in sample: 113

Orders responded to in < 30 minutes: 64 (57% of total) for Regular Hours:																
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Hold Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time
12/2/2014 9:56:58 AM	400 SPAILLING TPK	PORTSMOUTH	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0601399A	0	4	12/2/2014 9:57	12/2/2014 9:58	12/2/2014 9:58	12/2/2014 10:02	12/2/2014 10:23:31 AM	21
12/3/2014 11:49:30 AM	290 S BROADWAY	SALEM	NH	Alex Groetz	Lynne Copp	9100	LEAK OUTSIDE	WF0601384N	0	25	12/3/2014 11:49	12/3/2014 11:50	12/3/2014 11:51	12/3/2014 12:15	12/3/2014 3:47:25 PM	211
12/3/2014 12:47:55 PM	7 PORTWALK PLACE Apt. HOUSE Pkt.	PORTSMOUTH	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0601403N	0	11	12/3/2014 12:46	12/3/2014 12:52	12/3/2014 12:52	12/3/2014 13:04	12/3/2014 2:33:11 PM	88
12/3/2014 1:57:41 PM	3 ASH ST	HAMPTON	NH	Daniel LaFortune	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0601413N	0	14	12/3/2014 13:57	12/3/2014 13:58	12/3/2014 14:01	12/3/2014 14:12	12/3/2014 2:33:36 PM	20
12/3/2014 2:46:53 PM	6 STERLING HILL LN Apt. 613 Pkt. APT	EXETER	NH	Daniel LaFortune	Lynne Copp	9000	LEAK INSIDE	WF0601422N	0	14	12/3/2014 14:47	12/3/2014 14:56	12/3/2014 14:56	12/3/2014 15:11	12/3/2014 3:34:44 PM	23
12/4/2014 7:46:22 AM	7 PORTWALK PLACE Apt. 1201	PORTSMOUTH	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0601477N	0	16	12/4/2014 7:47	12/4/2014 7:48	12/4/2014 7:49	12/4/2014 8:04	12/4/2014 2:33:45 PM	388
12/4/2014 7:54:31 AM	15 KENT AVE	DOVER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0601478N	0	13	12/4/2014 7:54	12/4/2014 7:55	12/4/2014 7:55	12/4/2014 8:08	12/4/2014 9:23:57 AM	75
12/4/2014 12:30:05 PM	3 RIDGEWOOD DR Pkt. 3	ATKINSON	NH	Alex Groetz	Lynne Copp	9000	LEAK INSIDE	WF0601550N	0	9	12/4/2014 12:30	12/4/2014 12:30	12/4/2014 12:32	12/4/2014 12:39	12/4/2014 1:20:12 PM	40
12/4/2014 1:28:27 PM	43 PRAY ST	PORTSMOUTH	NH	David Perreault	William Jones	9000	LEAK INSIDE	WF0601535A	2	8	12/4/2014 13:31	12/4/2014 13:31	12/4/2014 13:32	12/4/2014 13:40	12/4/2014 2:51:09 PM	70
12/4/2014 1:57:04 PM	517 S BROADWAY Apt. 3	SALEM	NH	Alex Groetz	Lynne Copp	9000	LEAK INSIDE	WF0601540N	0	21	12/4/2014 13:57	12/4/2014 13:58	12/4/2014 13:59	12/4/2014 14:19	12/4/2014 4:10:21 PM	111
12/8/2014 8:59:06 AM	509 SPRINGBROOK CIR	PORTSMOUTH	NH	Kevin Ruel	Michael Tails	9000	LEAK INSIDE	WF0601728N	4	5	12/8/2014 9:03	12/8/2014 9:06	12/8/2014 9:07	12/8/2014 9:12	12/8/2014 10:10:01 AM	57
12/8/2014 9:29:27 AM	3 SYCAMORE CT Apt. L832 Pkt. B	ATKINSON	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF0601742N	0	10	12/8/2014 9:30	12/8/2014 9:30	12/8/2014 9:32	12/8/2014 9:40	12/8/2014 10:23:26 AM	42
12/8/2014 11:12:00 AM	5 MARSHALL WAY	SEABROOK	NH	Kevin Clifford	Michael Tails	9100	LEAK OUTSIDE	WF0601762N	0	22	12/8/2014 11:12	12/8/2014 11:13	12/8/2014 11:15	12/8/2014 11:35	12/8/2014 1:12:53 PM	96
12/8/2014 11:48:43 AM	146 CENTRAL AVE Apt. 1 FRO	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0601769N	0	3	12/8/2014 11:49	12/8/2014 11:50	12/8/2014 11:51	12/8/2014 11:54	12/8/2014 1:34:19 PM	99
12/8/2014 12:09:13 PM	23 PONDVIEW DR Apt. LOT Pkt. 12	DOVER	NH	Laurie Rousseau	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0601781N	0	19	12/8/2014 12:09	12/8/2014 12:10	12/8/2014 12:10	12/8/2014 12:29	12/8/2014 12:48:47 PM	19
12/9/2014 9:27:00 AM	243 ASHLAND ST Pkt. W	SEABROOK	NH	Alex Groetz	William Jones	9000	LEAK INSIDE	WF0601900N	0	5	12/9/2014 9:27	12/9/2014 9:28	12/9/2014 9:29	12/9/2014 9:33	12/9/2014 11:10:15 AM	96
12/9/2014 10:50:46 AM	4 EPPING RD	EXETER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0601906N	0	20	12/9/2014 10:51	12/9/2014 10:55	12/9/2014 10:55	12/9/2014 11:15	12/9/2014 12:35:26 PM	79
12/10/2014 7:54:16 AM	72 MIRONA RD Pkt. BLD B	PORTSMOUTH	NH	David Perreault	Lynne Copp	9000	LEAK INSIDE	WF0601971N	0	4	12/10/2014 7:54	12/10/2014 7:55	12/10/2014 7:55	12/10/2014 7:59	12/10/2014 8:44:43 AM	44
12/10/2014 10:00:46 AM	1 CHASE PARK	SEABROOK	NH	Daniel LaFortune	Lynne Copp	9100	LEAK OUTSIDE	WF0601978N	0	14	12/10/2014 10:03	12/10/2014 10:03	12/10/2014 10:03	12/10/2014 10:16	12/10/2014 11:28:22 AM	71
12/10/2014 11:11:33 AM	180 HAMPTON MOVS	HAMPTON	NH	Ryan Kelleher	William Jones	9100	LEAK OUTSIDE	WF0601986A	2	20	12/10/2014 11:14	12/10/2014 11:21	12/10/2014 11:21	12/10/2014 11:42	12/10/2014 1:43:23 PM	120
12/10/2014 12:56:53 PM	59 CLIFF RD Apt. 3 Pkt. 87	SALEM	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0602001N	0	17	12/10/2014 12:57	12/10/2014 12:58	12/10/2014 12:58	12/10/2014 13:15	12/10/2014 1:39:54 PM	24
12/10/2014 1:19:34 PM	15 MOORES CT Apt. B	ROCHESTER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0602006A	0	1	12/10/2014 13:20	12/10/2014 13:22	12/10/2014 13:23	12/10/2014 13:23	12/10/2014 2:58:09 PM	94
12/10/2014 1:33:22 PM	7 LANCELOT CT Pkt. 7	SALEM	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0602007N	1	6	12/10/2014 13:35	12/10/2014 13:37	12/10/2014 13:40	12/10/2014 13:44	12/10/2014 2:02:07 PM	18
12/10/2014 2:20:03 PM	5 KEWAYDIN DR	SALEM	NH	Troy Kimball	David Martingone	9100	LEAK OUTSIDE	WF0602013N	0	13	12/10/2014 14:20	12/10/2014 14:21	12/10/2014 14:21	12/10/2014 14:35	12/10/2014 3:29:47 PM	54
12/11/2014 11:53:14 AM	24 STICKNEY TER Apt. 2	HAMPTON	NH	Daniel LaFortune	William Jones	9000	LEAK INSIDE	WF0602093N	0	6	12/11/2014 11:53	12/11/2014 11:54	12/11/2014 11:55	12/11/2014 11:01	12/11/2014 1:11:27 PM	70
12/12/2014 11:01:19 AM	11 ADRIEN ST	ROCHESTER	NH	David Emerton	David Martingone	9100	LEAK OUTSIDE	WF0602202N	0	7	12/12/2014 11:01	12/12/2014 11:03	12/12/2014 11:03	12/12/2014 11:10	12/12/2014 1:14:14 PM	123
12/12/2014 3:24:26 PM	2 RINGER DR	SOMERSWORTH	NH	David Emerton	David Martingone	9100	LEAK OUTSIDE	WF0602229N	0	12	12/12/2014 15:24	12/12/2014 15:27	12/12/2014 15:29	12/12/2014 15:40	12/12/2014 4:35:14 PM	55

12/15/2014	7:58:18 AM	121 BROADWAY Apt. 51	DOVER	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0602300N	2	17	12/15/2014 7:30	12/15/2014 7:12	12/15/2014 7:13	12/15/2014 7:36	12/15/2014	9:02:49 AM	93	22	Regular Hours	< 30 minutes
12/15/2014	12:37:17 PM	49 SHEAFE ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0602356N	0	3	12/15/2014 12:37	12/15/2014 12:37	12/15/2014 12:38	12/15/2014 12:41	12/15/2014	1:06:49 PM	27	4	Regular Hours	< 30 minutes
12/15/2014	1:49:27 PM	1026 LILAC LN	DOVER	NH	David Emerton	Michael Talis	9000	LEAK INSIDE	WF0602360N	0	0	12/15/2014 13:49	12/15/2014 13:51	12/15/2014 13:52	12/15/2014 13:52	12/15/2014	3:38:35 PM	106	2	Regular Hours	< 30 minutes
12/15/2014	2:19:16 PM	0 TROUBLE CALL	PORTSMOUTH	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0602379N	0	9	12/15/2014 14:19	12/15/2014 14:20	12/15/2014 14:20	12/15/2014 14:30	12/15/2014	2:56:50 PM	26	10	Regular Hours	< 30 minutes
12/16/2014	10:37:52 AM	170 COURT ST	PORTSMOUTH	NH	Anthony Beck	Michael Talis	9000	LEAK INSIDE	WF0602473N	0	11	12/16/2014 10:37	12/16/2014 10:33	12/16/2014 10:27	12/16/2014 10:34	12/16/2014	11:10:15 AM	35	17	Regular Hours	< 30 minutes
12/16/2014	11:11:01 AM	8 LANCELOT CT Pkt. 8	SALEM	NH	Ryan Kelleher	Lynne Copp	9000	LEAK INSIDE	WF0602497N	0	18	12/16/2014 11:11	12/16/2014 11:11	12/16/2014 11:13	12/16/2014 11:30	12/16/2014	12:44:04 PM	73	19	Regular Hours	< 30 minutes
12/16/2014	11:21:10 AM	605 OCEAN BLVD Apt. 3 FL	HAMPTON	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0602498N	2	14	12/16/2014 11:23	12/16/2014 11:36	12/16/2014 11:37	12/16/2014 11:50	12/16/2014	1:15:34 PM	85	28	Regular Hours	< 30 minutes
12/16/2014	11:33:56 AM	2381 WOODBURY AVE Apt. 2 Pkt. STOR	NEWINGTON	NH	Anthony Beck	Lynne Copp	9000	LEAK INSIDE	WF0602499N	0	8	12/16/2014 11:33	12/16/2014 11:34	12/16/2014 11:35	12/16/2014 11:40	12/16/2014	12:59:04 PM	26	9	Regular Hours	< 30 minutes
12/16/2014	12:43:39 PM	287 LAFAYETTE RD Apt. A	SEABROOK	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0602511N	0	10	12/16/2014 12:43	12/16/2014 12:44	12/16/2014 12:44	12/16/2014 12:54	12/16/2014	1:27:15 PM	32	11	Regular Hours	< 30 minutes
12/16/2014	12:55:33 PM	10 WATERLOO CIR	DOVER	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0602512N	0	15	12/16/2014 12:55	12/16/2014 12:57	12/16/2014 12:58	12/16/2014 13:13	12/16/2014	1:34:42 PM	21	17	Regular Hours	< 30 minutes
12/16/2014	1:19:56 PM	14 BRAEMOOR WOODS RD Apt. 9 Pkt. BLDG	SALEM	NH	Troy Kimball	Lynne Copp	9000	LEAK INSIDE	WF0602513N	0	1	12/16/2014 13:20	12/16/2014 13:20	12/16/2014 13:22	12/16/2014 13:22	12/16/2014	1:30:21 PM	8	2	Regular Hours	< 30 minutes
12/16/2014	1:40:05 PM	0 TROUBLE CALL	EXETER	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0602517N	0	21	12/16/2014 13:40	12/16/2014 13:45	12/16/2014 13:49	12/16/2014 14:06	12/16/2014	2:23:56 PM	16	26	Regular Hours	< 30 minutes
12/17/2014	2:26:37 PM	605 OCEAN BLVD Apt. 3 FL	HAMPTON	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0602460N	0	15	12/17/2014 14:26	12/17/2014 14:27	12/17/2014 14:31	12/17/2014 14:48	12/17/2014	3:59:30 PM	76	18	Regular Hours	< 30 minutes
12/18/2014	1:13:08 PM	103 CLIFF CROSSING RD Apt. 1 Pkt. BLD	SALEM	NH	Troy Kimball	David Martineau	9000	LEAK INSIDE	WF0602469N	1	18	12/18/2014 13:14	12/18/2014 13:15	12/18/2014 13:15	12/18/2014 13:33	12/18/2014	2:39:00 PM	65	20	Regular Hours	< 30 minutes
12/19/2014	1:04:42 PM	22 RIVERVIEW TER Pkt. REAR	HAMPTON	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF0602796N	0	11	12/19/2014 13:05	12/19/2014 13:05	12/19/2014 13:07	12/19/2014 13:17	12/19/2014	2:48:11 PM	90	12	Regular Hours	< 30 minutes
12/19/2014	1:13:41 PM	9 COMMERCIAL AVE	PORTSMOUTH	NH	Alex Groetz	David Martineau	9000	LEAK INSIDE	WF0602798N	0	9	12/19/2014 13:14	12/19/2014 13:16	12/19/2014 13:17	12/19/2014 13:25	12/19/2014	3:26:31 PM	120	11	Regular Hours	< 30 minutes
12/19/2014	1:47:07 PM	875 GREENLAND RD Apt. C Pkt. 7	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0602805N	1	18	12/19/2014 13:48	12/19/2014 13:50	12/19/2014 13:50	12/19/2014 14:09	12/19/2014	3:35:39 PM	26	21	Regular Hours	< 30 minutes
12/22/2014	9:00:50 AM	110 WILBIRD ST	PORTSMOUTH	NH	Alex Groetz	David Martineau	9000	LEAK INSIDE	WF0602876N	0	7	12/22/2014 9:01	12/22/2014 9:05	12/22/2014 9:06	12/22/2014 9:13	12/22/2014	9:37:21 AM	24	12	Regular Hours	< 30 minutes
12/22/2014	10:38:26 AM	1 MILL ST Pkt. G	DOVER	NH	Laune Rousseau	Lynne Copp	9100	LEAK OUTSIDE	WF0602896N	0	16	12/22/2014 10:38	12/22/2014 10:39	12/22/2014 10:40	12/22/2014 10:56	12/22/2014	2:09:56 PM	193	17	Regular Hours	< 30 minutes
12/22/2014	11:16:23 AM	605 SPRINGBROOK CIR	PORTSMOUTH	NH	Alex Groetz	Lynne Copp	9000	LEAK INSIDE	WF0602914N	0	14	12/22/2014 11:16	12/22/2014 11:17	12/22/2014 11:18	12/22/2014 11:32	12/22/2014	12:28:38 PM	56	15	Regular Hours	< 30 minutes
12/23/2014	2:05:40 PM	561 CENTRAL AVE	DOVER	NH	Laune Rousseau	David Martineau	9000	LEAK INSIDE	WF0602940N	1	14	12/22/2014 14:06	12/22/2014 14:07	12/22/2014 14:11	12/22/2014 14:21	12/22/2014	3:11:46 PM	50	15	Regular Hours	< 30 minutes
12/23/2014	3:29:03 PM	1 REUBENS DRIFTWAY	HAMPTON	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0602951N	0	25	12/22/2014 15:29	12/22/2014 15:30	12/22/2014 15:31	12/22/2014 15:56	12/22/2014	4:31:20 PM	35	26	Regular Hours	< 30 minutes
12/23/2014	8:16:22 AM	24 STICKNEY TER Apt. 5	HAMPTON	NH	Daniel LaFortune	David Martineau	9000	LEAK INSIDE	WF0602973N	0	14	12/23/2014 8:16	12/23/2014 8:17	12/23/2014 8:20	12/23/2014 8:32	12/23/2014	9:19:28 AM	46	16	Regular Hours	< 30 minutes
12/23/2014	11:05:22 AM	3612 LAFAYETTE RD	PORTSMOUTH	NH	David Emerton	Lynne Copp	9000	LEAK INSIDE	WF0603019N	0	19	12/23/2014 11:05	12/23/2014 11:07	12/23/2014 11:08	12/23/2014 11:27	12/23/2014	12:08:52 PM	41	21	Regular Hours	< 30 minutes
12/23/2014	11:56:15 AM	100 LEDGE RD	SEABROOK	NH	Daniel LaFortune	David Martineau	9100	LEAK OUTSIDE	WF0603038N	0	21	12/23/2014 11:56	12/23/2014 12:03	12/23/2014 12:04	12/23/2014 12:24	12/23/2014	1:23:34 PM	58	28	Regular Hours	< 30 minutes
12/23/2014	2:26:54 PM	18 MEADOW POND RD	HAMPTON	NH	Daniel LaFortune	David Martineau	9000	LEAK INSIDE	WF0603065N	0	10	12/23/2014 14:27	12/23/2014 14:37	12/23/2014 14:38	12/23/2014 14:47	12/23/2014	3:10:46 PM	22	20	Regular Hours	< 30 minutes
12/24/2014	7:41:48 AM	0 TROUBLE CALL	SALEM	NH	Ryan Kelleher	Lynne Copp	9100	LEAK OUTSIDE	WF0603101N	0	14	12/24/2014 7:42	12/24/2014 7:42	12/24/2014 7:45	12/24/2014 7:57	12/24/2014	10:55:55 AM	178	15	Regular Hours	< 30 minutes

12/24/2014	11:24:40 AM	22 STOWCROFT DR	HAMPTON	NH	Daniel Lafortune	David Martineau	9100	LEAK OUTSIDE	WF0603120N	0	15	12/24/2014 11:25	12/24/2014 11:27	12/24/2014 11:32	12/24/2014 11:43	12/24/2014 12:49:53 PM	66	39	Regular Hours	< 30 minutes
12/24/2014	11:44:31 AM	57 CAROLYN AVE	SEABROOK	NH	Jeffrey Groleau	Lynne Copp	9000	LEAK INSIDE	WF0603151N	14	9	12/24/2014 11:58	12/24/2014 12:02	12/26/2014 12:09	12/26/2014 12:17	12/24/2014 12:56:37 PM	44	27	Regular Hours	< 30 minutes
12/29/2014	10:47:34 AM	15 OAK ST	EXETER	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0603234N	0	19	12/29/2014 10:47	12/29/2014 10:51	12/29/2014 10:52	12/29/2014 11:10	12/29/2014 11:56:23 AM	45	23	Regular Hours	< 30 minutes
12/29/2014	12:55:09 PM	320 CORPORATE DR Apt. E Pkt. BLRHS	PORTSMOUTH	NH	John Wiley	David Martineau	9100	LEAK OUTSIDE	WF0603256N	0	17	12/29/2014 12:55	12/29/2014 12:56	12/29/2014 12:57	12/29/2014 13:13	12/29/2014 3:18:40 PM	125	18	Regular Hours	< 30 minutes
12/30/2014	9:07:04 AM	3 WESTERN AVE Apt. 1	DOVER	NH	David Emerton	David Martineau	9100	LEAK OUTSIDE	WF0603354N	0	18	12/30/2014 9:07	12/30/2014 9:13	12/30/2014 9:14	12/30/2014 9:32	12/30/2014 11:50:39 AM	138	25	Regular Hours	< 30 minutes
12/30/2014	9:19:58 AM	108 OCEAN DR Apt. FL2	SEABROOK	NH	Kevin Clifford	David Martineau	9100	LEAK OUTSIDE	WF0603360N	0	18	12/30/2014 9:20	12/30/2014 9:21	12/30/2014 9:22	12/30/2014 9:40	12/30/2014 11:08:20 AM	88	20	Regular Hours	< 30 minutes
12/30/2014	12:08:43 PM	6 SEAVER BROOK LN	PLAISTOW	NH	Ryan Kelleher	William Jones	5000	GAS LEAKS - SERVICE	WF0603388N	1	8	12/30/2014 12:09	12/30/2014 12:10	12/30/2014 12:12	12/30/2014 12:18	12/30/2014 1:04:45 PM	46	9	Regular Hours	< 30 minutes
12/31/2014	9:14:18 AM	168 CENTRAL AVE Apt. 1 FRO	DOVER	NH	David Emerton	William Jones	9000	LEAK INSIDE	WF0603449N	0	5	12/31/2014 9:14	12/31/2014 9:16	12/31/2014 9:16	12/31/2014 9:21	12/31/2014 10:13:35 AM	72	7	Regular Hours	< 30 minutes
12/31/2014	11:39:13 AM	107 SPRINGBROOK CIR	PORTSMOUTH	NH	Alex Goretz	William Jones	9000	LEAK INSIDE	WF0603510N	0	4	12/31/2014 11:30	12/31/2014 11:30	12/31/2014 11:21	12/31/2014 11:34	12/31/2014 1:30:35 PM	125	4	Regular Hours	< 30 minutes
12/31/2014	12:28:14 PM	1 HEMLOCK FRST Apt. 1	DOVER	NH	David Emerton	David Martineau	9000	LEAK INSIDE	WF0603520N	0	17	12/31/2014 12:28	12/31/2014 12:33	12/31/2014 12:34	12/31/2014 12:50	12/31/2014 1:35:29 PM	44	22	Regular Hours	< 30 minutes
Orders responded to in < 30 minutes: 24 (23% of total) for After Hours:																				
12/1/2014	4:04:38 PM	38 DEPOT SQ	HAMPTON	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WF0602194N	2	10	12/1/2014 16:07	12/1/2014 16:08	12/1/2014 16:08	12/1/2014 16:19	12/1/2014 4:28:24 PM	8	15	After Hours	< 30 minutes
12/3/2014	5:31:46 PM	111 PARROTT AVE	PORTSMOUTH	NH	John Wiley	David Martineau	9000	LEAK INSIDE	WF0601468N	0	26	12/3/2014 17:32	12/3/2014 17:34	12/3/2014 17:36	12/3/2014 18:01	12/3/2014 6:21:59 PM	20	29	After Hours	< 30 minutes
12/3/2014	7:13:22 PM	524 S BROADWAY ST	SALEM	NH	Troy Kimball	David Martineau	9000	LEAK INSIDE	WF0601470N	0	21	12/3/2014 19:13	12/3/2014 19:15	12/3/2014 19:16	12/3/2014 19:37	12/3/2014 8:00:09 PM	22	24	After Hours	< 30 minutes
12/4/2014	6:48:00 PM	27 LAFAYETTE ST Apt. #1	ROCHESTER	NH	Laurie Rousseau	David Martineau	9100	LEAK OUTSIDE	WF0601571N	0	20	12/4/2014 18:48	12/4/2014 18:57	12/4/2014 19:02	12/4/2014 19:18	12/4/2014 8:36:35 PM	78	30	After Hours	< 30 minutes
12/8/2014	7:48:17 PM	5 SALMON FALLS EST	ROCHESTER	NH	Kevin Ruel	David Martineau	9100	LEAK OUTSIDE	WF0601869N	1	14	12/8/2014 19:49	12/8/2014 19:55	12/8/2014 19:55	12/8/2014 20:09	12/8/2014 9:33:27 PM	83	23	After Hours	< 30 minutes
12/10/2014	6:26:36 PM	6 COLUMBUS AVE	EXETER	NH	David Perreault	David Martineau	9100	LEAK OUTSIDE	WF0602039N	0	4	12/10/2014 18:27	12/10/2014 18:29	12/10/2014 18:30	12/10/2014 18:34	12/10/2014 8:08:19 PM	94	7	After Hours	< 30 minutes
12/12/2014	6:38:36 AM	25 OLD DOVER RD Pkt. A	ROCHESTER	NH	Kevin Ruel	Lynne Copp	9000	LEAK INSIDE	WF0602162N	0	17	12/12/2014 6:19	12/12/2014 6:24	12/12/2014 6:25	12/12/2014 6:42	12/12/2014 7:27:49 AM	45	23	After Hours	< 30 minutes
12/12/2014	6:04:24 PM	264 ROCKLAND ST Apt. 3	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0602252N	1	12	12/12/2014 18:06	12/12/2014 18:12	12/12/2014 18:14	12/12/2014 18:24	12/12/2014 6:54:00 PM	29	20	After Hours	< 30 minutes
12/15/2014	5:21:15 PM	22 NADIAU DR	GONIC	NH	David Emerton	Lynne Copp	9100	LEAK OUTSIDE	WF0602419N	0	15	12/15/2014 17:21	12/15/2014 17:26	12/15/2014 17:26	12/15/2014 17:42	12/15/2014 7:17:35 PM	95	20	After Hours	< 30 minutes
12/15/2014	5:34:04 PM	15 ROCKINGHAM ST	PORTSMOUTH	NH	John Wiley	Lynne Copp	9000	LEAK INSIDE	WF0602420N	0	8	12/15/2014 17:35	12/15/2014 17:35	12/15/2014 17:35	12/15/2014 17:44	12/15/2014 6:48:42 PM	64	9	After Hours	< 30 minutes
12/16/2014	6:28:47 AM	77 HIGH ST Apt. 3	SOMERSWORTH	NH	David Emerton	Lynne Copp	5000	GAS LEAKS - SERVICE	WF0602439N	0	21	12/16/2014 6:29	12/16/2014 6:37	12/16/2014 6:38	12/16/2014 6:59	12/16/2014 7:31:40 AM	32	30	After Hours	< 30 minutes
12/16/2014	4:03:54 PM	4 SUZANNE DR	PORTSMOUTH	NH	Kevin Clifford	William Jones	9000	LEAK INSIDE	WF0602536N	0	13	12/16/2014 16:04	12/16/2014 16:11	12/16/2014 16:11	12/16/2014 16:25	12/16/2014 5:44:55 PM	79	21	After Hours	< 30 minutes
12/16/2014	11:08:27 PM	1 WASHINGTON CIR	DOVER	NH	David Emerton	Mark Severens	9100	LEAK OUTSIDE	WF0602554N	0	9	12/16/2014 23:08	12/16/2014 23:22	12/16/2014 23:23	12/16/2014 23:32	12/17/2014 1:09:51 AM	97	23	After Hours	< 30 minutes
12/17/2014	8:46:09 PM	151 CLINTON ST Apt. BARN	PORTSMOUTH	NH	Kevin Clifford	William Jones	9100	LEAK OUTSIDE	WF0602636N	0	7	12/17/2014 20:46	12/17/2014 20:50	12/17/2014 20:50	12/17/2014 20:57	12/17/2014 9:44:34 PM	46	11	After Hours	< 30 minutes

12/18/2014	5:57:35 PM	29 MORNING ST	PORTSMOUTH	NH	John Wiley	William Jones	9000	LEAK INSIDE	WF0602733N	0	24	12/18/2014 17:58	12/18/2014 17:58	12/18/2014 17:59	12/18/2014 18:23	12/18/2014	6:58:39 PM	35	25	After Hours	< 30 minutes
12/19/2014	7:39:31 PM	15 MAIN ST	SALEM	NH	Troy Kimball	William Jones	9000	LEAK INSIDE	WF0602841N	0	14	12/19/2014 19:40	12/19/2014 19:41	12/19/2014 19:42	12/19/2014 19:55	12/19/2014	8:31:11 PM	35	15	After Hours	< 30 minutes
12/23/2014	6:48:38 PM	5 KIRSTEN AVE	ROCHESTER	NH	Lance Keefly	William Jones	9000	LEAK INSIDE	WF0602966N	0	23	12/23/2014 18:40	12/23/2014 18:54	12/23/2014 18:54	12/23/2014 19:18	12/23/2014	7:45:18 PM	27	29	After Hours	< 30 minutes
12/23/2014	7:09:53 PM	23 WHITTIER ST	DOVER	NH	Lance Keefly	William Jones	9100	LEAK OUTSIDE	WF0603091N	2	11	12/23/2014 19:11	12/23/2014 19:15	12/23/2014 19:15	12/23/2014 19:27	12/23/2014	8:40:21 PM	73	17	After Hours	< 30 minutes
12/24/2014	5:51:58 PM	50 BROOKSIDE DR Apt. H1 Pst. APT	EXETER	NH	John Wiley	William Jones	9100	LEAK OUTSIDE	WF0603144N	0	18	12/24/2014 17:52	12/24/2014 17:56	12/24/2014 17:57	12/24/2014 18:15	12/24/2014	6:36:17 PM	20	23	After Hours	< 30 minutes
12/25/2014	11:45:48 PM	6 WINDSOR CT	PLAISTOW	NH	Anthony Beck	Mark Severens	9000	LEAK INSIDE	WF0603146N	0	15	12/25/2014 23:46	12/25/2014 23:54	12/25/2014 23:55	12/26/2014 0:09	12/26/2014	12:40:37 AM	30	23	After Hours	< 30 minutes
12/26/2014	5:29:11 AM	0 TROUBLE CALL	SEABROOK	NH	John Wiley	Scott Lacouture	9100	LEAK OUTSIDE	WF0603147N	1	12	12/26/2014 5:30	12/26/2014 5:37	12/26/2014 5:37	12/26/2014 5:49	12/26/2014	6:28:45 AM	39	20	After Hours	< 30 minutes
12/29/2014	4:07:01 PM	30 WOODLAND GRN	ROCHESTER	NH	Laurie Rousseau	Lynne Copp	9000	LEAK INSIDE	WF0603293N	0	12	12/29/2014 16:07	12/29/2014 16:06	12/29/2014 16:07	12/29/2014 16:19	12/29/2014	5:51:37 PM	91	12	After Hours	< 30 minutes
12/29/2014	6:03:27 PM	11 UNION ST	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0603304N	0	17	12/29/2014 18:03	12/29/2014 18:04	12/29/2014 18:04	12/29/2014 18:22	12/29/2014	6:40:41 PM	18	18	After Hours	< 30 minutes
12/30/2014	9:26:42 PM	4 LIBERTY LN	HAMPTON	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0603470N	0	8	12/30/2014 21:27	12/30/2014 21:31	12/30/2014 21:32	12/30/2014 21:40	12/30/2014	11:11:21 PM	90	13	After Hours	< 30 minutes
Orders responded to in < 30 minutes: 9 (8% of total) for Weekend/Holiday Hours:																					
12/6/2014	1:59:26 PM	43 BEECHSTONE ST	PORTSMOUTH	NH	Kevin Clifford	Scott Lacouture	9000	LEAK INSIDE	WF0601704N	0	19	12/6/2014 14:00	12/6/2014 14:02	12/6/2014 14:06	12/6/2014 14:22	12/6/2014	3:19:08 PM	56	22	Weekend/Holiday	< 30 minutes
12/13/2014	11:11:04 AM	7 PORTWALK PLACE Apt. 1518	PORTSMOUTH	NH	David Perreault	Jason Brooks	9000	LEAK INSIDE	WF0602765N	1	17	12/13/2014 11:12	12/13/2014 11:14	12/13/2014 11:16	12/13/2014 11:32	12/13/2014	12:37:59 PM	65	20	Weekend/Holiday	< 30 minutes
12/13/2014	8:51:01 PM	15 ROCKINGHAM ST	PORTSMOUTH	NH	Kevin Clifford	Mark Severens	9000	LEAK INSIDE	WF0602789N	1	12	12/13/2014 20:52	12/13/2014 21:02	12/13/2014 21:02	12/13/2014 21:14	12/13/2014	9:45:29 PM	30	23	Weekend/Holiday	< 30 minutes
12/14/2014	10:00:12 AM	30 FOOTBRIDGE LN	DOVER	NH	David Emerton	Edward Charlton	9100	LEAK OUTSIDE	WF0602792N	0	14	12/14/2014 10:00	12/14/2014 10:08	12/14/2014 10:08	12/14/2014 10:32	12/14/2014	12:36:03 PM	133	22	Weekend/Holiday	< 30 minutes
12/14/2014	6:24:59 PM	12 CHURCH ST	DOVER	NH	David Emerton	Jason Brooks	9100	LEAK OUTSIDE	WF0602798N	0	16	12/14/2014 18:25	12/14/2014 18:31	12/14/2014 18:32	12/14/2014 18:47	12/14/2014	7:51:39 PM	63	23	Weekend/Holiday	< 30 minutes
12/20/2014	9:22:19 AM	9 G ST	HAMPTON	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0602848N	2	17	12/20/2014 9:24	12/20/2014 9:26	12/20/2014 9:27	12/20/2014 9:43	12/20/2014	10:00:07 AM	16	21	Weekend/Holiday	< 30 minutes
12/20/2014	1:48:52 PM	28 WOODMAN RD	DURHAM	NH	Lance Keefly	Jason Brooks	9000	LEAK INSIDE	WF0602856N	0	9	12/20/2014 13:49	12/20/2014 13:52	12/20/2014 13:52	12/20/2014 14:01	12/20/2014	2:29:48 PM	28	12	Weekend/Holiday	< 30 minutes
12/20/2014	2:01:45 PM	19 HALLS WAY	SEABROOK	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0602857N	0	17	12/20/2014 14:02	12/20/2014 14:07	12/20/2014 14:07	12/20/2014 14:25	12/20/2014	2:33:43 PM	8	23	Weekend/Holiday	< 30 minutes
12/21/2014	12:49:35 PM	50 FOX RUN RD Apt. K6	NEWINGTON	NH	John Wiley	Mark Severens	9000	LEAK INSIDE	WF0602862N	0	21	12/21/2014 12:50	12/21/2014 12:55	12/21/2014 12:55	12/21/2014 13:17	12/21/2014	2:01:40 PM	44	28	Weekend/Holiday	< 30 minutes

Orders responded to in 31-45 minutes: 4 (4% of total) for Regular Hours:																					
Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
12/1/2014	11:43:16 AM	20 EPPING RD	EXETER	NH	Kevin Clifford	Lynne Copp	9100	LEAK OUTSIDE	WF0601143N	0	30	12/1/2014 11:43	12/1/2014 11:48	12/1/2014 11:48	12/1/2014 12:18	12/1/2014 1:47:14 PM	88	35	Regular Hours	31-45 minutes	
12/8/2014	11:35:34 AM	0 TROUBLE CALL	HAMPTON	NH	David Perreault	Lynne Copp	9100	LEAK OUTSIDE	WF0601767N	2	29	12/8/2014 11:37	12/8/2014 11:38	12/8/2014 11:40	12/8/2014 12:07	12/8/2014 1:36:57 PM	89	32	Regular Hours	31-45 minutes	
12/23/2014	8:48:46 AM	4 LIBERTY LN	HAMPTON	NH	David Emerton	David Martineau	9000	LEAK INSIDE	WF0602982N	13	30	12/23/2014 9:02	12/23/2014 9:03	12/23/2014 9:04	12/23/2014 9:23	12/23/2014 10:27:18 AM	63	35	Regular Hours	31-45 minutes	
12/26/2014	10:24:53 AM	106 FOLLY MILL RD	SEABROOK	NH	Jeffrey Croteau	Lynne Copp	9100	LEAK OUTSIDE	WF0601150N	0	33	12/26/2014 10:25	12/26/2014 10:32	12/26/2014 10:32	12/26/2014 11:05	12/26/2014 12:44:06 PM	98	40	Regular Hours	31-45 minutes	
Orders responded to in 31-45 minutes: 3 (3% of total) for After Hours:																					
12/26/2014	8:01:57 PM	45 DUMAS AVE	HAMPTON	NH	Jeffrey Croteau	Jason Brooks	9100	LEAK OUTSIDE	WF0601155N	1	32	12/26/2014 20:02	12/26/2014 20:10	12/26/2014 20:11	12/26/2014 20:42	12/26/2014 9:51:50 PM	68	41	After Hours	31-45 minutes	
12/29/2014	6:05:51 PM	19 GARFIELD ST	EXETER	NH	John Wiley	Lynne Copp	9100	LEAK OUTSIDE	WF0603305N	3	18	12/29/2014 18:09	12/29/2014 18:22	12/29/2014 18:40	12/29/2014 18:40	12/29/2014 6:42:39 PM	1	35	After Hours	31-45 minutes	
12/30/2014	6:29:03 AM	4 LIBERTY LN	HAMPTON	NH	Jeffrey Croteau	David Martineau	9000	LEAK INSIDE	WF0603318N	0	28	12/30/2014 6:29	12/30/2014 6:37	12/30/2014 6:37	12/30/2014 7:06	12/30/2014 9:10:03 AM	123	37	After Hours	31-45 minutes	
Orders responded to in 31-45 minutes: 3 (3% of total) for Weekend/Holiday Hours:																					
12/20/2014	8:44:49 AM	95 COURT ST Apt. 5	EXETER	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0602847N	1	25	12/20/2014 8:46	12/20/2014 8:50	12/20/2014 8:50	12/20/2014 9:16	12/20/2014 9:27:14 AM	10	31	Weekend/Holiday	31-45 minutes	
12/20/2014	9:29:03 AM	737 ISLINGTON ST Apt. 1	PORTSMOUTH	NH	John Wiley	Jason Brooks	9000	LEAK INSIDE	WF0603349N	6	30	12/20/2014 9:35	12/20/2014 9:35	12/20/2014 9:36	12/20/2014 10:06	12/20/2014 11:08:25 AM	62	36	Weekend/Holiday	31-45 minutes	
12/28/2014	1:48:12 PM	21 RAILROAD AVE	GOVIC	NH	Lauree Rousseau	Mark Severens	9000	LEAK INSIDE	WF0603182N	0	19	12/28/2014 13:49	12/28/2014 14:04	12/28/2014 14:05	12/28/2014 14:24	12/28/2014 3:39:29 PM	75	38	Weekend/Holiday	31-45 minutes	
Orders responded to in 46-60 minutes: 1 (1% of total) for Regular Hours:																					
Order Taken	Address		Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category	
12/5/2014	2:40:51 PM	31 TENNYSON AVE	DOVER	NH	Lance Keilly	Lynne Copp	9100	LEAK OUTSIDE	WF0601666N	0	49	12/5/2014 14:41	12/5/2014 14:41	12/5/2014 15:06	12/5/2014 15:31	12/5/2014 4:44:12 PM	72	50	Regular Hours	46-60 minutes	

Orders responded to in 46-60 minutes: 3 [9% of total] for After Hours:																					
12/5/2014	5:23:43 AM	21 GROVE ST	SOMERSWORTH	NH	Laurie Rousseau	Jason Brooks	9000	LEAK INSIDE	WF0601578N	0	33	12/5/2014 5:24	12/5/2014 5:36	12/5/2014 5:36	12/5/2014 6:10	12/5/2014	3:40:21 PM	570	46	After Hours	46-60 minutes
12/26/2014	4:13:33 PM	226 WINNACUNNET RD	HAMPTON	NH	Jeffrey Croteau	Lynne Copp	9000	LEAK INSIDE	WF0603154N	0	43	12/26/2014 16:14	12/26/2014 16:20	12/26/2014 16:20	12/26/2014 17:04	12/26/2014	5:07:09 PM	3	50	After Hours	46-60 minutes
12/30/2014	10:22:33 PM	14 FOCH AVE	PORTSMOUTH	NH	Laurie Rousseau	Scott Lacouture	9000	LEAK INSIDE	WF0603471N	0	31	12/30/2014 22:23	12/30/2014 22:42	12/30/2014 22:42	12/30/2014 23:13	12/30/2014	11:34:43 PM	21	50	After Hours	46-60 minutes
Orders responded to in 46-60 minutes: 1 [1% of total] for Weekend/Holiday Hours:																					
12/20/2014	2:36:31 PM	20 BIRCH RD	HAMPTON	NH	John Wiley	Jason Brooks	9100	LEAK OUTSIDE	WF0602856N	6	12	12/20/2014 14:23	12/20/2014 14:51	12/20/2014 14:51	12/20/2014 15:04	12/20/2014	3:25:13 PM	20	47	Weekend/Holiday	46-60 minutes
Orders responded to in 61-75 minutes: 0 [0% of total] for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in 61-75 minutes: 0 [0% of total] for After Hours:																					
Orders responded to in 61-75 minutes: 0 [0% of total] for Weekend/Holiday Hours:																					
Orders responded to in > 75 minutes: 0 [0% of total] for Regular Hours:																					
Order Taken	Address	Town	State	Serv. Tech	Dispatcher	Task Code	Task Desc.	Work Order	Held Time	Travel Time	Assigned	Accepted	En Route	On Site	Work Completed	Job Time	Response Time	Hour Class	Response Category		
Orders responded to in > 75 minutes: 0 [0% of total] for After Hours:																					
Orders responded to in > 75 minutes: 0 [0% of total] for Weekend/Holiday Hours:																					

Summary for 12/01/2014 to 12/31/2014

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	35%	15	31	45%	15	7	23%	15	1	8%
30	58	87%	30	33	93%	30	17	80%	30	8	69%
45	10	96%	45	4	99%	45	3	90%	45	3	92%
60	5	100%	60	1	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	112		Total	69		Total	30		Total	13	

Dec-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	35%	15	31	45%	15	7	23%	15	1	8%
30	58	87%	30	33	93%	30	17	80%	30	8	69%
45	10	96%	45	4	99%	45	3	90%	45	3	92%
60	5	100%	60	1	100%	60	3	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	112		Total	69		Total	30		Total	13	

Nov-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	35	43%	15	27	59%	15	2	17%	15	6	25%
30	32	82%	30	17	96%	30	5	58%	30	10	67%
45	12	96%	45	2	100%	45	4	92%	45	6	92%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	82		Total	46		Total	12		Total	24	

Oct-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	28%	15	25	40%	15	3	11%	15	1	6%
30	52	77%	30	34	95%	30	13	59%	30	5	38%
45	21	97%	45	2	98%	45	10	96%	45	9	94%
60	3	100%	60	1	100%	60	1	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	105		Total	62		Total	27		Total	16	

Sep-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	51%	15	28	55%	15	4	33%	15	4	50%
30	30	93%	30	21	96%	30	5	75%	30	4	100%
45	5	100%	45	2	100%	45	3	100%	45	0	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	71		Total	51		Total	12		Total	8	

Aug-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	23	43%	15	21	58%	15	2	14%	15	0	0%
30	21	81%	30	14	97%	30	5	50%	30	2	50%
45	10	100%	45	1	100%	45	7	100%	45	2	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	54		Total	36		Total	14		Total	4	

Jul-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	36	49%	15	25	60%	15	8	40%	15	3	27%
30	27	86%	30	17	100%	30	7	75%	30	3	55%
45	10	100%	45	0	100%	45	5	100%	45	5	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	73		Total	42		Total	20		Total	11	

Jun-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	12	21%	15	11	34%	15	0	0%	15	1	8%
30	33	79%	30	18	91%	30	7	58%	30	8	69%
45	12	100%	45	3	100%	45	5	100%	45	4	100%
60	0	100%	60	0	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	57		Total	32		Total	12		Total	13	

May-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	33%	15	21	45%	15	6	22%	15	2	14%
30	45	84%	30	24	96%	30	13	70%	30	8	71%
45	12	98%	45	2	100%	45	6	93%	45	4	100%
60	0	98%	60	0	100%	60	0	93%	60	0	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	88		Total	47		Total	27		Total	14	

Apr-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	39	40%	15	28	47%	15	8	33%	15	3	21%
30	47	88%	30	30	97%	30	12	83%	30	5	57%
45	10	98%	45	2	100%	45	2	92%	45	6	100%
60	2	100%	60	0	100%	60	2	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	98		Total	60		Total	24		Total	14	

Mar-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	40	42%	15	33	59%	15	5	21%	15	2	13%
30	37	80%	30	22	98%	30	10	63%	30	5	44%
45	16	97%	45	1	100%	45	8	96%	45	7	88%
60	3	100%	60	0	100%	60	1	100%	60	2	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	96		Total	56		Total	24		Total	16	

Feb-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	29	36%	15	23	56%	15	4	20%	15	2	10%
30	39	84%	30	15	93%	30	13	85%	30	11	65%
45	12	99%	45	2	98%	45	3	100%	45	7	100%
60	1	100%	60	1	100%	60	0	100%	60	0	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	81		Total	41		Total	20		Total	20	

Jan-14

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	42	36%	15	35	51%	15	4	16%	15	3	13%
30	57	84%	30	32	97%	30	11	60%	30	14	71%
45	16	97%	45	2	100%	45	8	92%	45	6	96%
60	3	100%	60	0	100%	60	2	100%	60	1	100%
75	0	100%	75	0	100%	75	0	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	118		Total	69		Total	25		Total	24	

12 Month Summary

Total Hours			Regular Hours			After Hours			Weekend/Holiday Hours		
Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %	Bin	Frequency	Cumulative %
15	389	38%	15	308	50%	15	53	21%	15	28	16%
30	478	84%	30	277	96%	30	118	69%	30	83	63%
45	146	98%	45	23	100%	45	64	95%	45	59	96%
60	20	100%	60	3	100%	60	10	99%	60	7	100%
75	2	100%	75	0	100%	75	2	100%	75	0	100%
>75	0	100%	>75	0	100%	>75	0	100%	>75	0	100%
Total	1035		Total	611		Total	247		Total	177	